

# Swarmio media

Head Office  
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Swarmio Media is disrupting the rapidly growing esports community, allowing global telecommunications providers to better cater to and monetize the gaming community with their distributed edge computing platform. With a robust pipeline of international customers in 2022 and our everchanging world of Esports; the Swarmio team seeks the talents who can lead global teams and projects while continuously looking for ways to grow our operations.

## Global Esports Operations Director

### **Duties and Responsibilities:**

- Hire and authorize the leading global cross-functional teams for Community Operations, League Operations and User Support for our global implementations.
- Determine and implement structures, processes and functional systems that enable teams to work effectively while supporting objectives of other teams, including Marketing, Product and Growth.
- Work closely with Marketing, Service Delivery and Growth functions to deliver world class gaming experiences to gamers within multiple geographies around the globe.
- Allocate resources to lead processes for improvement through direct and dotted line reports. This would include transparent, predictable and value-added processes for quality product delivery, efficiencies and new ways of thinking about operations.
- Establish operational solutions across multiple disciplines and complex scenarios that consider process, technology, operational capabilities and infrastructure required to accomplish effectively.
- Select and represent the team's structure for gaming, esports and community engagements that will take place on our platform; delegate to create an optimum working condition.
- Identify and take on large, often cross-functional and organization-wide, ad-hoc strategic projects.

### **Who we think will be a great fit:**

- Passionate about gaming and Esports and are an active gamer.
- Active participant & leader within the Esports communities.
- Comprehensive knowledge of CS: GO, League of Legends, Wild Rift, Mobile Legends & FIFA.
- You have a broad hands-on experience and a foundational understanding of multiple business areas such as: marketing, strategic planning, product and/or finance.
- You have a proven track record managing high performing teams and a track record of achieving excellent results
- You are user-focused, passionate, scrappy, solutions-focused, and innovative.
- You have the ability to lead and manage a diverse team of skilled people, leading by example.
- You are focused on the growth of your team members, helping them achieve their goals.
- You have the ability to develop good working relationships with all levels of the organization; work well with leaders/executives.
- You are entrepreneurial, with high tolerance for ambiguity and complexity, and efficient with limited resources.

### **Required Qualifications:**

- 7+ years of proven experience in gaming and esports management positions.
- 2+ years of proven experience in managing distributed teams across multiple geographies.
- Experience in building multi-regional team structures, processes and functional team systems for gaming and esports organizations.
- Experience in participating in competitive esports.
- Possess excellent interpersonal and diplomatic skills.
- Strong written and oral communications skills with proven ability to work with other members globally.
- Exceptional organizational skills
- Bachelor's degree in a business/marketing field
- Proficient in English language

### **Job Summary:**

- Must be willing to work in Toronto, Ontario (Canada)
- Hybrid role (Remote and in office)
- Full-time, permanent position with flexible hours
- We offer competitive wage bracket (\$90,000 to \$120,000 annually)
- Comprehensive benefits package provided
- Relocation provided for out of country applicant
- Looking to fill position as soon as possible

At Swarmio Media, we value and celebrate diversity. We welcome applications from all individuals of any race, colour, religion, gender identity, orientation, national origin or disability status.

### **To apply, please contact:**

Hiring Manager: Laboni Khan

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